



Update on Office of the State Superintendent of Education (OSSE) Operating Status during COVID-19 Emergency

NOTICE: The Public Health Emergency is now in effect through April 24; school and government reopen on April 27.

What is our operating status?

The Office of the State Superintendent of Education (OSSE) remains operational and in service for the community. We are utilizing a full telework model and can provide continuous services.

How does this impact what we do?

- My School DC - There are no changes. Calls will be accepted as usual into the MSDC hotline at 202-888-6336.
- DCTAG - In-person services are temporarily suspended. All applications will be accepted and processed electronically.
- Teacher Licensure - In-person services are temporarily suspended. All applications will be accepted and processed electronically.
- Student Transportation - Transportation services are temporarily suspended due to school closures.
- Strong Start - Services, eligibility evaluations, assessments to children and community playgroups are temporarily suspended. Some family interviews, initial Individualized Family Service Plan (IFSP) meetings and IFSP reviews may be conducted by phone.
- Child Care - Facilities have been recommended to close. Please contact your child development facility to check its operational status.
- Re-Engagement Center - In-person services are temporarily suspended. REC staff will communicate with clients by phone or electronically.
- GED Testing - GED testing is temporarily suspended

How does this impact our physical locations?

- 1050 1st Street, NE (OSSE Headquarters) will be closed to the public from March 16 - March 31, 2020
- All other OSSE facilities, including Re-Engagement Center, Sumner Museum, Strong Start and GED offices will be closed to the public from March 16 - March 31, 2020

What else are we offering to meet your needs?

- Meals for Students - Meals will be available for all students every weekday from March 16 - March 31 from 10 a.m. - 2 p.m. at sites in Wards 1, 4, 5, 6, 7 and 8. Learn more by visiting: coronavirus.dc.gov.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at (202) 727-6436 or osse@dc.gov. For more information, please visit coronavirus.dc.gov.